Kerry-Ann Best

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## On being hired for this job I intend to bring a sense of diversity to the work place, be able to effectively communicate to my peers and achieve the company’s goal and work as a team.

# Education

* Bishop's Anstey High School East-Seven (7) CXC passes including (math, English A &B, POB, Social Studies, Integrated Science, and Religious Education) date 2004-2009.
* ROYTEC- Associate Degree in Business Administration(honors) date 2009-2011.
* Diploma in Shift management course, through Arcos Dorados April 11th,2014.
* World of Work workshop, dated 2009.

# Experience

[Dates From October 31st 2011 – To: February 2016]

### Shift Manager| Arcos Dorados Mc Donald's

Under this position I ran shift of the entire store, I was also responsible for ordering of stocks, training of new staff and continuous training as well, I was in charge of Basic People Practice and also doing cash handling and inventory reports for stores. I worked at three branches where I had to make a change in the work environment and show my expertise and what I had learn in my course which I went to Puerto Rico for training.

Dates from March 1st 2016- Present

General Manager – Wendy’s

Job Description

* Training of old and new employees to abide by companies policy.
* Using the store budget to maximize on store goals while participating in marketing program
* Manage food, labor and paper cost n other controllable expenses.
* Ensure people excellence culture through the execution of the restaurant overall human resources programs.

# Communication

Communication is very important in any workplace and I have done so very well for almost three years. I had to speak to heads of company and even suppliers on a daily biases and even staff which is a very diverse area as dealing with people is something we must adopt to and know how to work with them and customers as well to get the best from them to achieve the overall goal.

# Leadership

From being in the beginning of the position chain in this company I had to be a leader, role model, expert, and coach in my work in order to continue and reach a shift manager. I had to lead the basic people practice system by myself to encourage motivation and build a relationship with the staff and with HR and also with marketing.

# References

Ashmeed Mohammed- store manager tel: 287-3284.